



Cornerstone Global Services, Inc.

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CLIENT SUPPORT AGREEMENT / CONTRACT DESCRIPTION

As a means for assisting clients with their software, hardware, programming and e-commerce needs, Cornerstone Global Services offers Support Contracts to all potential customers. The Support Contract is an agreement that Cornerstone will provide the client with computer consulting services pertaining to specified requests. Examples of such requests from clients may include:

- Software (on site and/or phone) support for installation, configuration, conversion, and training for new and/or upgraded computer programs
- Hardware (on site and/or phone) support for reconfiguration of current network system design, or implementing upgrade
- Programming (on site and/or phone) support for the creation of customized reports and simplify any processes
- Website (on site and/or phone) support for the redesign of existing site or for the creation of a new company website

The contracts are sold in blocks of ten or twenty hours of support time. Once the hours of support are PREPAID by the client, they are available until all time purchased for the contract has been used.

Please Note: Cornerstone Global Services will/does not issue refunds for unused support hours.

To purchase a prepaid agreement for hours of Cornerstone's support, please review and sign the Support Contract. Please fax the signed Support Contract to our office at (727) 796-9513. Once the check for the Support Contract is received at our office, a programmer will address your computer needs.